



WELCOME TO WITHAM VILLA!

We are pleased you have taken the opportunity to begin your riding experience with us here at Witham Villa. We hope to make your time with us a pleasant and enjoyable one.

Please look through the welcome pack, which will help you get the most out of your lessons and hopefully answer any questions you may have. If you have any further queries, please don't hesitate to contact us on 01455 282694 or by email at withamvillarc@yahoo.co.uk.

When you have read the pack please complete the rider registration form and agreement and bring with you on your first visit to Witham Villa.

OUR LESSONS

We encourage all our riders to meet their individual goals and would like to know what yours are. We teach all abilities from the age of 5 upwards, either on an individual, semi-private or class lesson basis for half, three quarter or one hour sessions.

WHAT TO WEAR

Riding hats and boots are available to hire and are in reception at the cost of £1 per lesson.

All our hats are British standard and no other hat will be accepted. If you are unsure please ask at reception.

If you haven't got jodhpurs, then tracksuit bottoms or cotton trousers are good, try not to wear jeans as the hems can rub your legs.

Layered tops ie t-shirt, jumper & coat, so if you get warm you can take one off. All tops and jackets must be securely fastened. If you need to take one off you will need to tell your instructor as you must dismount from the horse first. Vest tops are not allowed.

A thin pair of gloves (not essential).

WHAT HAPPENS WHEN YOU FIRST ARRIVE

Come to yard reception approximately 15 minutes prior to your lesson. Please see plan on page 2.

If you are hiring hat and boots they are in reception, you will need to find ones that fit:-
Boots are marked with numbers which correspond to conventional shoe sizes.

Hats are labelled with numbers with 0 being the smallest, they need to fit snugly. Please ask for assistance if you are unsure.

Pay for your lesson we accept cash, debit or credit cards (but not American Express Cards).



WHAT HAPPENS WHEN YOU FIRST ARRIVE

You can check your lesson details on the client notice board.

Re-booking is done prior to your lesson. If you can't attend your regular lesson then we can always find you a space during that week in another appropriate lesson.

For spectators there is a café which serves hot and cold drinks, home made snacks, meals and cakes.

Please look at the notice boards regularly where information will be posted for any special events that are being held at Witham Villa.

WITHAM VILLA PLAN



GETTING PONIES

For your first lessons we will assist you with your horse or pony but at Witham Villa we feel an important part of learning to ride is the handling of the horses & ponies. We actively encourage you to become involved with your horse or pony before and after your lesson, by fetching or taking them back to the stable, or holding your pony in the school.



AT THE END OF THE LESSON

The rider will be informed if the pony is required again.

If the pony is needed we ask all riders to stay with them until the pony is taken by either a new rider or staff member.

If the pony can go back to the stable we actively encourage all riders to lead the pony back to the stable where they can be put in with the door bolted. Assistance is available where required.

If you are not happy at any point please let a member of staff know.

Riders come back to reception where they can replace hat and boots neatly and be collected by parents where applicable.

Any queries can be answered at reception or speak to any member of staff.

FEEDBACK

We welcome your feedback and there is a suggestions box in the viewing gallery.